



Predicted Reliability & Owner Satisfaction

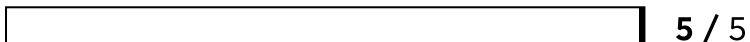
Results in the following chart are gathered from Consumer Reports' 2020 and 2022 Summer Surveys of 18,172 central air conditioners, owned by members who installed a new system between 2007 and 2022. The ratings also include two brands, Mitsubishi and Fujitsu, which only offer ductless mini-split systems.

Our predicted brand reliability ratings are based on a statistical model that estimates problem rates by the end of the 8th year of ownership, for central air conditioners that are not covered by an extended warranty or service contract. We also adjust for the median number of months of use per year. The median in our survey was 5 months per year. Higher ratings are indicative of better reliability.

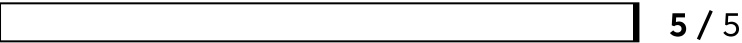
Our owner satisfaction ratings are based on the proportion of members who are extremely likely to recommend their central air conditioner brand to friends and family.

Predicted Reliability

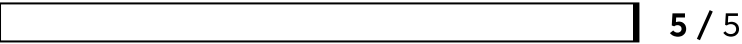
ARMSTRONG



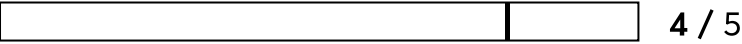
DUCANE



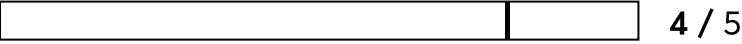
mitsubishi



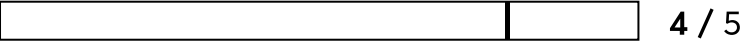
trane



lennox



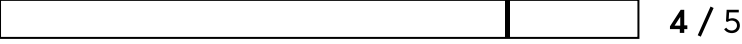
carrier



american standard



bryant



payne



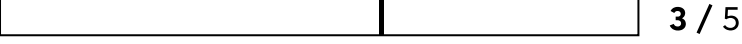
rheem



ruud



fujitsu



arcoaire



COMFORTMAKER



DAY & NIGHT



HEIL



KEEPRITE



TEMPSTAR



GOODMAN



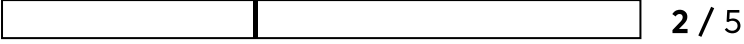
AMANA



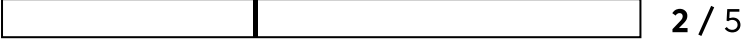
FRIGIDAIRE



MAYTAG



COLEMAN



LUXAIRE



YORK

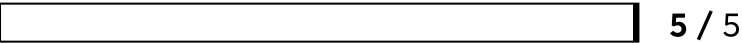


Owner Satisfaction

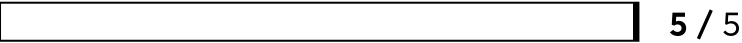
mitsubishi



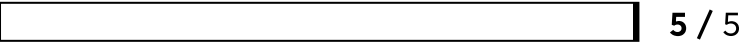
trane



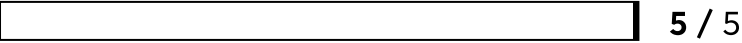
american standard



fujitsu



carrier



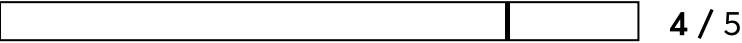
lennox



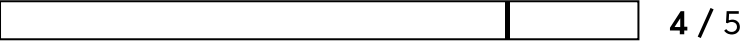
bryant



armstrong

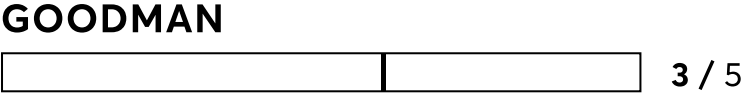
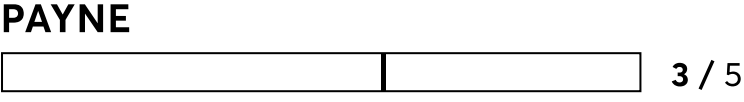
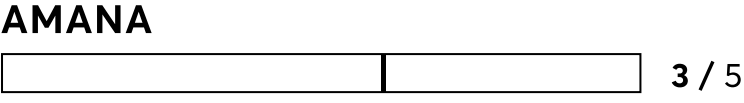
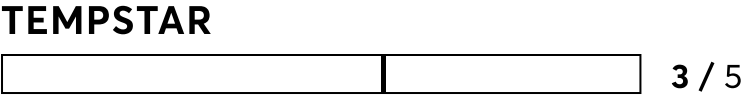
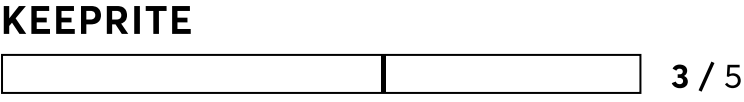
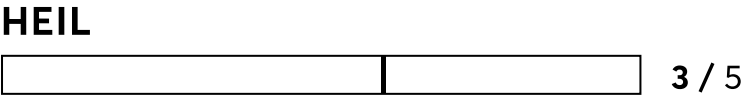
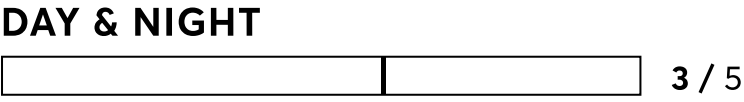
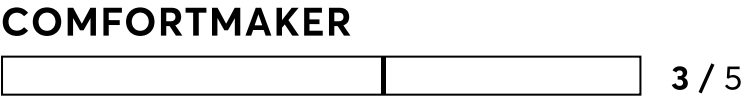
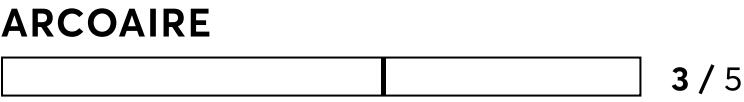


ducane



rheem





MAYTAG



COLEMAN



LUXAIRE



YORK



Source: Consumer Reports' 2020 and 2022 Summer Surveys