

Predicted Reliability & Owner Satisfaction

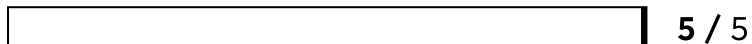
Results in the following chart are gathered from Consumer Reports' 2019 and 2021 Summer Surveys of 36,348 gas furnaces, owned by members who purchased a new unit between 2005 and 2021.

Our predicted brand reliability ratings are based on a statistical model that estimates problem rates within the first 10 years of ownership, for gas furnaces that are not covered by an extended warranty or service contract. We also adjust for the number of months per year that gas furnaces are used. The median number of gas furnaces in our survey was 6 months. Higher ratings are indicative of better reliability.

Our owner satisfaction ratings are based on the proportion of members who are extremely likely to recommend their gas furnace brand to friends and family.

Predicted Reliability

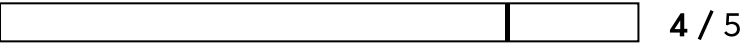
PAYNE



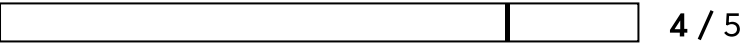
TRANE



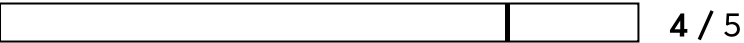
AMERICAN STANDARD



BRYANT



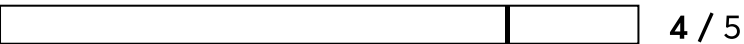
CARRIER



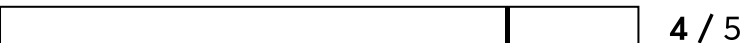
LENNOX



RHEEM



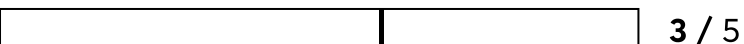
RUUD



COMFORTMAKER



DAY & NIGHT



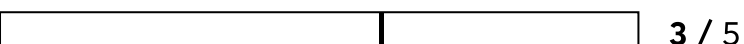
HEIL



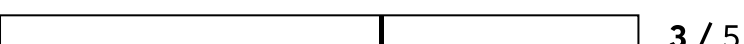
KEEPRITE



TEMPSTAR



ARMSTRONG



CONCORD



DUCANE



AMANA



GOODMAN



COLEMAN



LUXAIRE



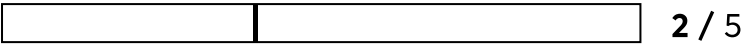
YORK



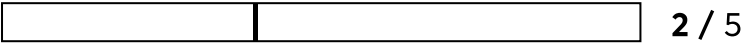
FRIGIDAIRE



MAYTAG

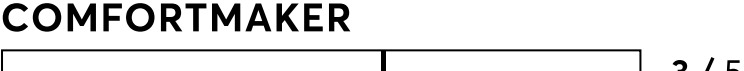
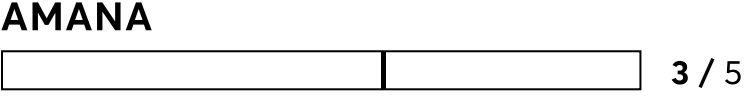
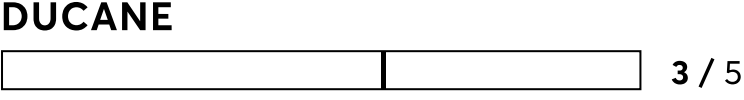
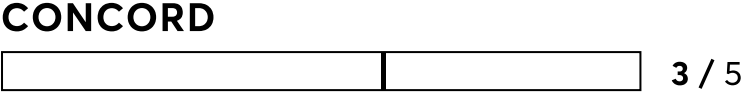
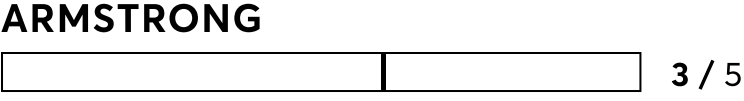
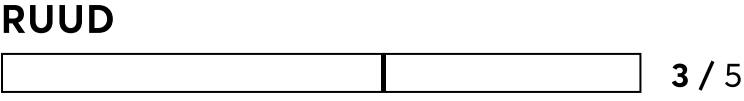
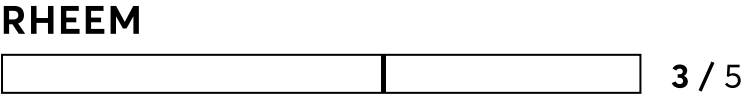
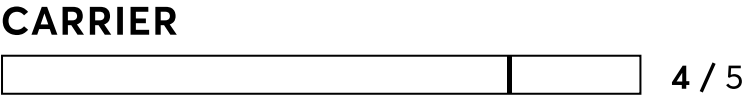
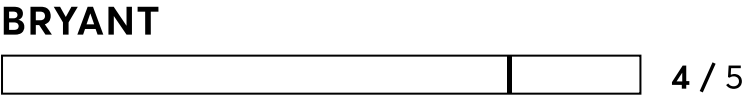
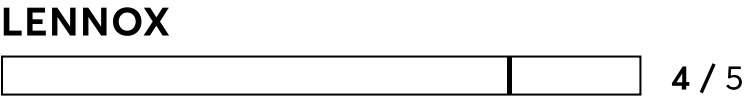
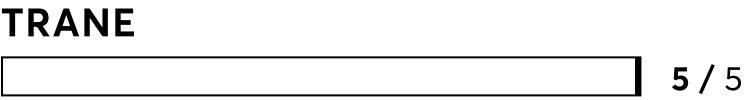


WESTINGHOUSE



Sources: Consumer Reports’ 2019 and 2021 Summer Surveys

Owner Satisfaction



DAY & NIGHT



HEIL



KEEPRITE



TEMPSTAR



PAYNE



GOODMAN



COLEMAN



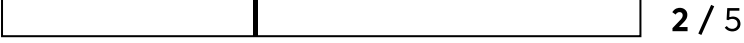
LUXAIRE



YORK



FRIGIDAIRE



MAYTAG



WESTINGHOUSE

